**RAFAEL LEVI**

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* **PROJECT MANAGER •DATA ANALYST • BUSINESS ANALYST**

**Truly great organizations are backed by great data insights.** I have dedicated my career to turning complex datasets into valuable insights so that the CFO office can sleep at night knowing their financials.

**Professional Experience**

AMDOCS Atlanta, GA | 1/2008 – 8/2023

**Senior Project Manager (March 2023 - Present)**

* Successfully led cross-functional teams (product owners, development, and testing) to implement and enhance large-scale business applications to maximize business performance and operational efficiencies.
* Collaborated with client business stakeholders to define strategy, business requirements and delivery plan. Drove development and testing teams in an agile environment to ensure on-time and high-quality delivery**.**
* Utilized Amdocs proprietary project management system (ADOX) to manage and track project schedule, budget, risks, change requests.
* Lead the project team through each phase of the project, Identify and manage all issues and risks on the project.
* Work closely with business partners and stakeholders,

**Reporting Analyst Manager 1/2017 – 8/2023**

* As Team Manager, directly supported the Tax, cash accounting, and “Liberty Project” at AT&T with responsibility for providing support to Telegence and Enabler (Amdocs proprietary product tailored to meet AT&T’s billing requirements). Built excellent relations with client’s key stakeholders within AT&T US and Mexico
* Spearheaded the conceptualization and successful implementation of the “Liberty Project” at AT&T which included developing and providing AT&T financial department data to Liberty.
* Supported external and internal audits, coordinated, and escalated with multiple support teams to facilitate, ease, and speed up resolution for customer issues.
* Provided reconciliation reports between internal financial database tables and the general ledger, and between various external sources, including banks, data warehouse (eCDW), CAPM (payment processing), and timely extensive analysis and various reports at month-end.
* Facilitated data-driven decision-making across the organization and Identified revenue leakage, resulting in a 25% reduction in operational costs. Analyzed and interpreted large datasets
* Created an internal learning center within a knowledge transfer methodology. May provide consultative direction to less experienced team members.

**Reporting Analyst Lead 1/2015 – 12/2018**

* As Lead, supported the tax and cash accounting of AT&T’s Mexico division.
* Preparing accurate and comprehensive financial statements, conducting variance analysis, and providing actionable insights to assist managements in making informed financial decisions, paying taxes and monitor the activity.

**Senior Reporting Analyst 1/2012 – 12/2014**

* Supported the Manager of Led User Acceptance (UAT) Testing for AT&T’s Revenue Accounting team.

**Reporting Analyst 1/2008 – 12/2011**

Supported the cash accounting and revenue accounting teams at AT&T by created extensive SQL scripts to provide reporting solutions to AT&T’s finance and accounting teams in the USA.

*[Prior career in education. Prior roles and responsibilities are available upon request.]*

**Skills**

**SOFTWARE SKILLS:** Microsoft Suite (Excel, Word, PowerPoint, Outlook), Oracle, SQL, SQL Loader, OS: HP Unix

**PROFESSIONAL COURSES:** Project management Fundamentals – PMF MOOC, Scale Agile Framework (SAFe), Amazon Web Services- AWS Skill Builder

**SKILLS:**

* Strong project management and analytical skills
* Strong oral and written communication skills
* Strong analytical skills
* Data Analysis: extracting, cleaning, and manipulating data using SQL and shell scripts.
* Reporting Tools: utilizing data visualization tools (e.g. FTP) to create interactive reports
* Data Cleaning: identifying and resolving data inconsistencies to ensure data accuracy.
* Data Interpretation: translate complex data into actionable insights for stakeholders.
* Data Mining: using data mining techniques to discover patterns and trends in large datasets.

**Education**

HEBREW UNIVERSITY JERUSALEM, ISRAEL | 1997 – 2000

M.A. Education Principles & Management

DAVID YALLIN COLLEGE JERUSALEM, ISRAEL | 1991 – 1995

Bachelor of Education, Math

**Other Experiences**

**MILITARY SERVICE**: Logistics operations for the Israeli military

**LANGUAGES:** Fluent in English and Hebrew

**US Citizen**